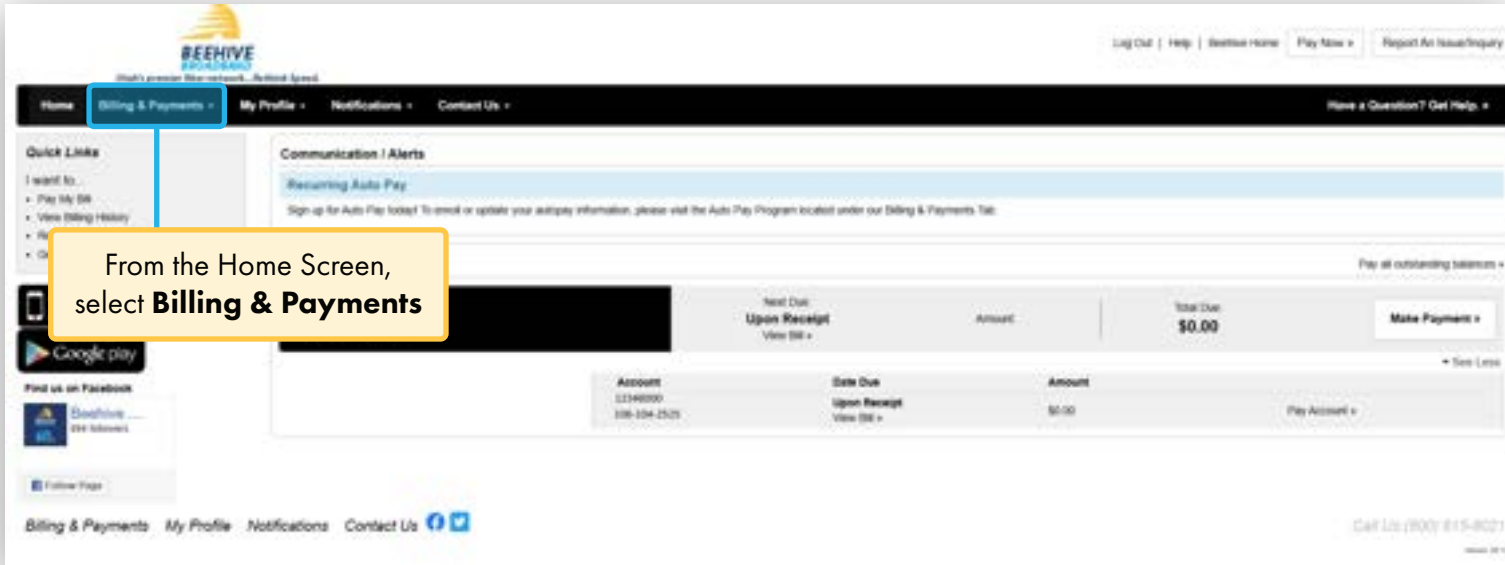


Setting up Autopay on the Smarthub Website

Click **here** to open SmartHub site: <https://beehive.smarthub.coop/Login.html>

1



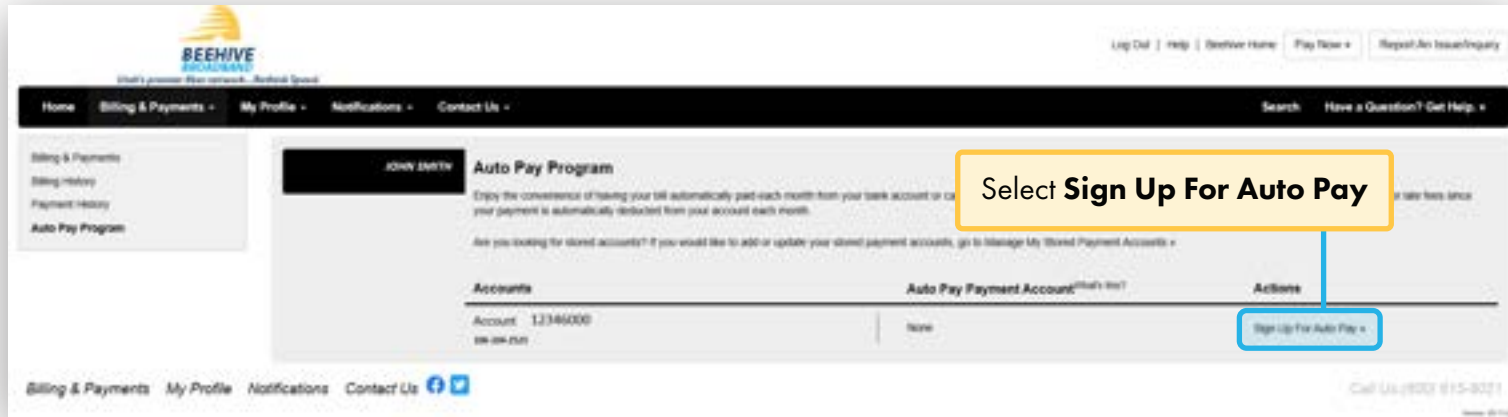
From the Home Screen,
select **Billing & Payments**

2



Click on
Auto Pay Program

3



Log Out | Help | Beehive Home | Play Now » | Report An Issue/Inquiry

Home | Billing & Payments » | My Profile » | Notifications » | Contact Us »

Search | Have a Question? Get Help. »

Billing & Payments
Billing History
Payment History
Auto Pay Program

JOHN SMITH Auto Pay Program

Enjoy the convenience of having your bill automatically paid each month from your bank account or credit card. Your payment is automatically deducted from your account each month.

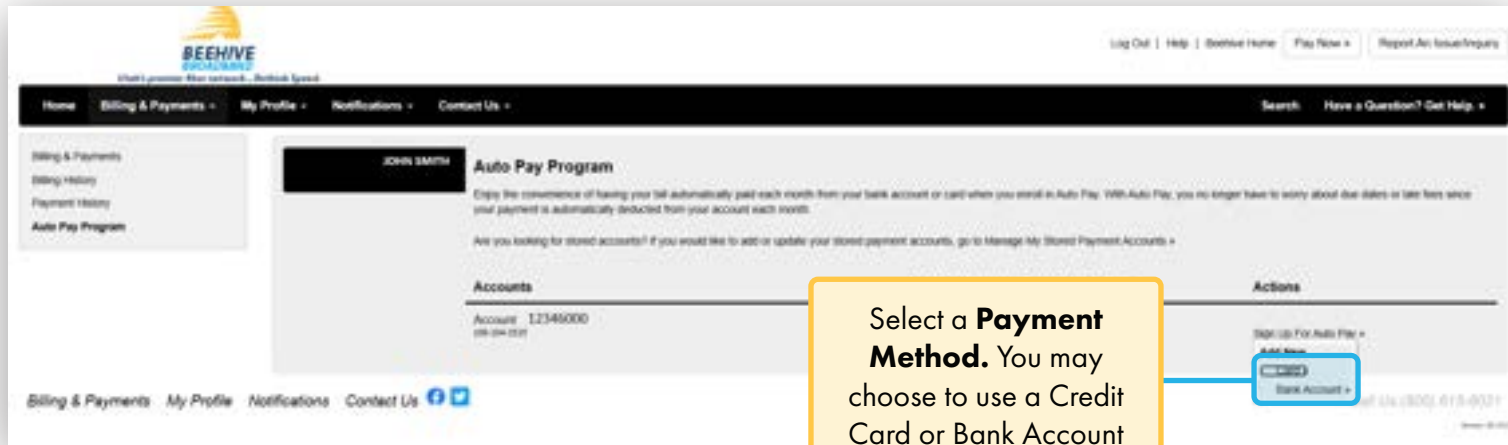
Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to Manage My Stored Payment Accounts »

Accounts	Auto Pay Payment Account (What's this?)	Actions
Account: 123456000 000-000-0000	None	Sign Up For Auto Pay »

Billing & Payments | My Profile | Notifications | Contact Us | Facebook | Twitter

Call Us (800) 615-0021

4



Log Out | Help | Beehive Home | Play Now » | Report An Issue/Inquiry

Home | Billing & Payments » | My Profile » | Notifications » | Contact Us »

Search | Have a Question? Get Help. »

Billing & Payments
Billing History
Payment History
Auto Pay Program

JOHN SMITH Auto Pay Program

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Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to Manage My Stored Payment Accounts »

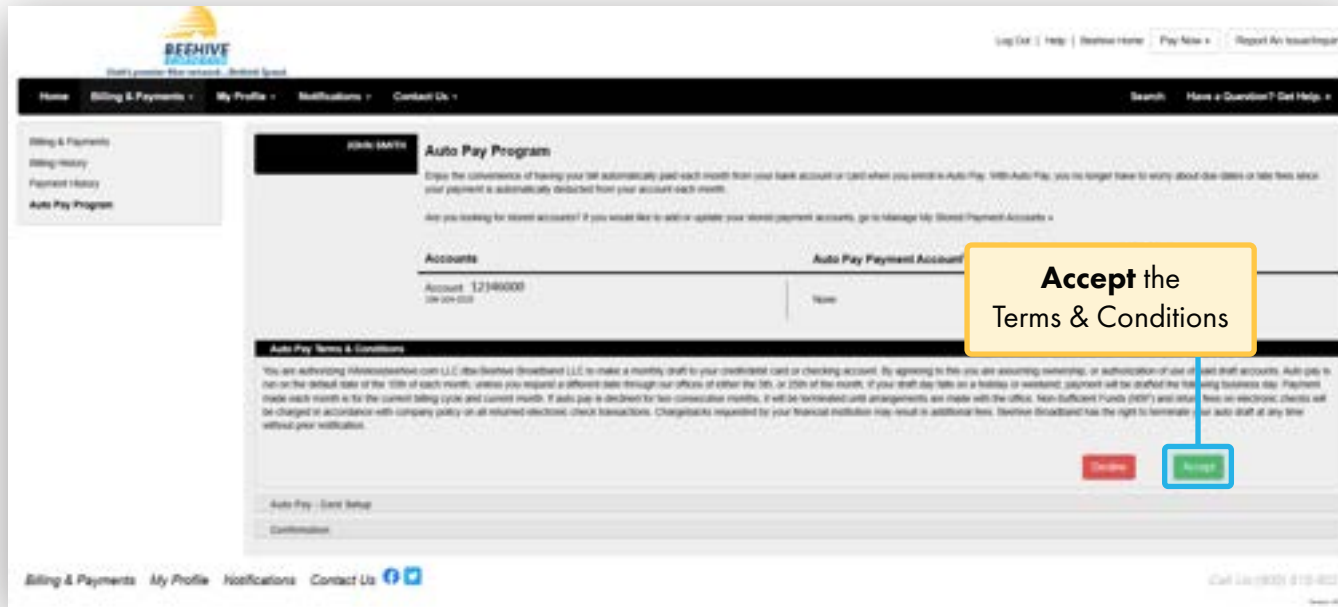
Accounts	Auto Pay Payment Account (What's this?)	Actions
Account: 123456000 000-000-0000	None	Sign Up For Auto Pay » Add New Credit Card Bank Account »

Billing & Payments | My Profile | Notifications | Contact Us | Facebook | Twitter

Call Us (800) 615-0021

Select a **Payment Method**. You may choose to use a Credit Card or Bank Account

5



Auto Pay Program

Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Manage My Stored Payment Accounts](#).

Accounts	Auto Pay Payment Account
Account: 123456789 Use this ID	Name: Sign Up For Auto Pay

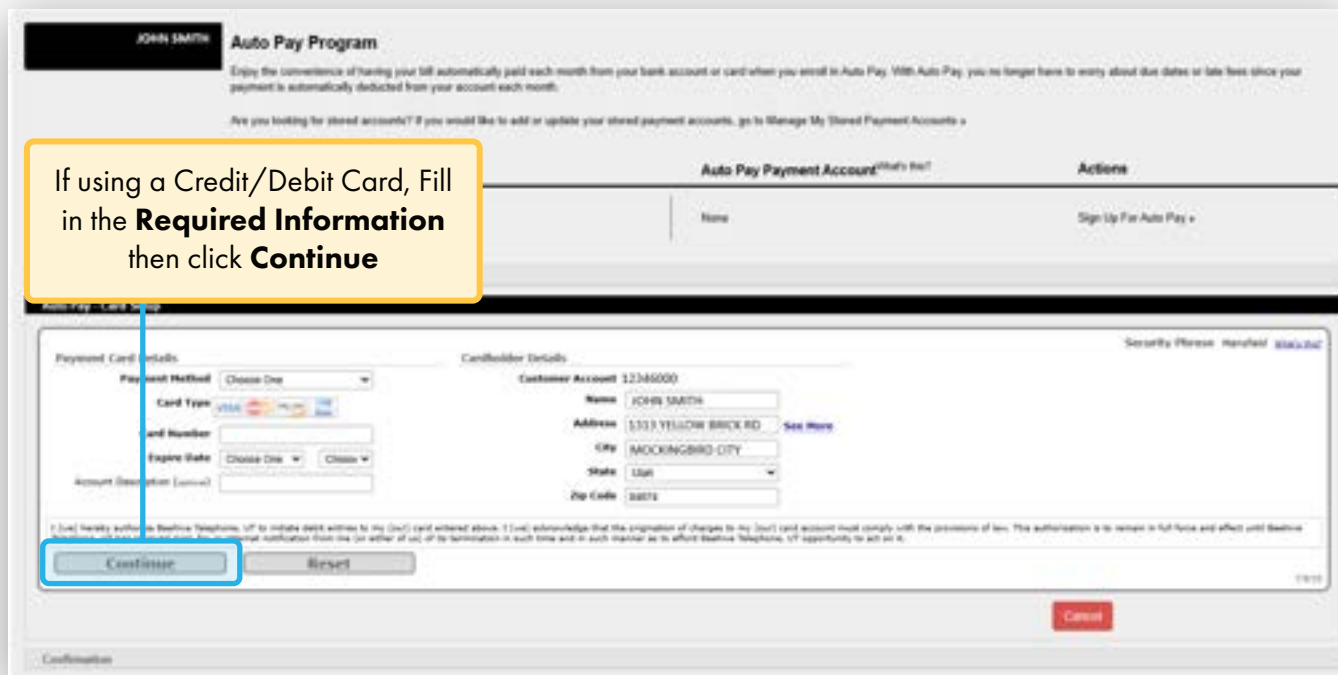
Auto Pay Terms & Conditions

You are authorizing Broadband.com LLC (the Broadband Broadband LLC) to make a monthly draft to your credit/debit card or checking account. By agreeing to this you are assuming responsibility, or authorization of use of your credit/debit card or checking account. Auto pay is not on the default rate of the 10th of each month, unless you request a different date through our office of either the 15th or 20th of the month. If your draft day falls on a holiday or weekend, payment will be drafted the following business day. Payments made each month is for the current billing cycle and current month. If auto pay is declined for two consecutive months, it will be terminated until arrangements are made with the office. Non-Sufficient Funds (NSF) and other fees on electronic checks will be charged in accordance with company policy on all returned electronic checks/transactions. Chargebacks requested by your financial institution may result in additional fees. Broadband Broadband has the right to terminate your auto draft at any time without your notification.

[Auto Pay - Card Setup](#)

[Continue](#) [Accept](#)

6



Auto Pay Program

Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Manage My Stored Payment Accounts](#).

Auto Pay Payment Account	Actions
Name: Sign Up For Auto Pay	

Auto Pay - Card Setup

Payment Card Details

Payment Method: [Choose One](#)

Card Type: [Choose One](#)

Card Number: [Choose One](#)

Expire Date: [Choose One](#)

Account Description (optional): [Choose One](#)

Cardholder Details

Customer Account: 123456789

Name: [JOHN SMITH](#)

Address: [1234 YELLOW BRICK RD](#) [See More](#)

City: [MADISONVILLE KY](#)

State: [KY](#)

Zip Code: [40351](#)

[Continue](#) [Reset](#) [Cancel](#)

7

JOHN SMITH Auto Pay Program

Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Manage My Stored Payment Accounts](#) »

Accounts	Auto Pay Payment Account <small>(What's New?)</small>	Actions
Account: 123456000	None	Sign Up For Auto Pay »

Payment Account Details

Payment Method: Choose One

Bank Routing Number:

Bank Account Number:

Bank Account (optional):

Account Type: Personal

Account (description) (optional):

Account Holder Details

Customer Account

First Name:

Last Name:

Address: [See Map](#)

City:

State: Utah

ZIP Code:

[Security Phrase](#) **WARNING: NOT SET!** [Set Now](#)

Confirmation

If using a Bank Account, Fill in the **Required Information** then click **I Agree**

8

JOHN SMITH Auto Pay Program

Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Manage My Stored Payment Accounts](#) »

Accounts	Auto Pay Payment Account <small>(What's New?)</small>	Actions
Account: 123456000	None	<input type="button" value="Update or Cancel"/> <input type="button" value="Change Payment Method"/>

Update or Cancel Autopay

Change the payment method

Click Close

You have been successfully enrolled in the Autopay program. The payment will post on the **15th of the month by default. We can also charge your account on the 5th or the 25th.** If you would like it changed to either of these days, please call us and let us know. We will need to change it manually on our end.

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